The perfect marriage?

Federal and private partners unite to form NIATx

• CSAT’s *Strengthening Treatment Access and Retention*

• RWJF’s *Paths to Recovery*
To assist the addiction treatment community in making more efficient use of their treatment capacity and to create an infrastructure for ongoing improvements in treatment access and retention.
Common Focus

Reduce Waiting Times
Reduce No-Show
Increase Admissions
Increase Continuation Rates
Built on:
Applying process improvement methods
Evidenced based principles of successful change
The learning collaborative model and…
More partners…

- Systems engineers
- National advisory team---SU clinicians, state leaders, PI experts & consumers
- Behavioral health specialists---39 treatment provider members
- Five single state agencies and partnering providers
Learning Collaborative

www.NIATx.net

Reduce Waiting & No-Shows • Increase Admissions & Continuation
NIATx Provider Results
March, 2006

Reduce Waiting Times: **34.8% reduction**
(68 change projects in 31 agencies)

Reduce No-Shows: **33% reduction**
(49 change projects in 27 agencies)

Increase Admissions: **21.5% increase**
(42 change projects in 22 agencies)

Increase Continuation: **22.3% increase**
(88 change projects in 31 agencies)
Single State Agency + Providers

Profound impact on addiction treatment performance
Oklahoma

- State eliminated prior auth. of financial eligibility requirement
  - Wait time dropped from 30 to 3 days
- Providers examined their assessment paperwork
  - reduced time from 5 hr to 2 hr
- Doubled booked, opened next-day appointments, opened counselor schedules
  - reduced time from 1st contact to assessment from 14.5 to 2.8 days within 6 months
Delaware

- State is implementing incentive program rewarding providers for meeting admission and continuation goals
- Meet Kim Lucas and Lynn Fahey
- Visit their poster presentation to learn how NIATx principles are being applied
North Carolina

- Uncovered gap in eligibility criteria for detox services
- Expanded criteria = >20% increase in detox admissions
- Led to: expanding eligibility to care after detox for adult high management population
Iowa

- State waived submission of tx. plan within 7 days; spread out paperwork requirements to 30 days
- 2 providers reduced wait time by 56% and
- Increased admissions by 186%
NIATx growth, expansion

- PI improvement projects in mental health settings
- STAR State Initiative
- www.RWJF.org
- 1st Annual NIATx PI meeting for behavioral health
- Opening NIATx membership
You’re invited to...

- Visit www.NIATx.net
- Sign up for monthly NIATx E-Newsletter